DETERMINATS OF WORK-LIFE BALANCE THATINFLUENCE EMPLOYEE PERFORMANCE: A STUDY OF LAGOS STATE MINISTRY OF WORKS AND INFRASRUCTURE, NIGERIA

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NOVEMBER, 2020

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A DISSERTATION SUBMITTED TO THE SCHOOL OF POSTGRADUATE STUDIES IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE AWARD OF MASTER OF SCIENCE (M.Sc) DEGREE IN INDUSTRIAL RELATIONS AND HUMAN RESOURCE MANAGEMENT IN THE DEPARTMENT OF BUSINESS MANAGEMENT COLLEGE OF MANAGEMENT AND SOCIAL SCIENCE, COVENANT UNIVERSITY.

NOVEMBER, 2020

ACCEPTANCE

This is to attest that this dissertation is accepted in partial fulfillment of the requirements for the award of the degree of Master of Industrial Relations and Human Resource Management in the Department of Business Management, College of Management and Social Science, Covenant University, Ota, Nigeria.

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DECLARATION

I, Oderonke Feyikemi Odeloye (18PAC01798) declares that this research was carried out by me under the supervision of Dr. Adewale Omotayo Osibanjo of the Department of Business Management, College of Management and Social Science, Covenant University, Ota, Nigeria. I attest that the dissertation has not been presented either wholly or partially for the award of any degree elsewhere. All sources of data and scholarly information used in this dissertation are duly acknowledged.

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CERTIFICATION

We certify that this dissertation titled "DETERMINANTS OF WORK-LIFE BALANCE THAT INFLUENCE EMPLOYEE PERFORMANCE: A STUDY OF LAGOS STATE MINISTRY OF WORKS AND INFRASTRUCTURE, NIGERIA" Is an original research work carried out by ODERONKE, FEYIKEMI ODELOYE (18PAC01798) in the Department of Business Management, College of Management and Social Science, Covenant University, Ota, Ogun State, Nigeria under the supervision of Dr. Adewale Omotayo Osibanjo. We have examined and found this work acceptable as part of the requirements for the award of Master of Science in Industrial Relations and Human Resource Management.

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DEDICATION

This project is dedicated to Almighty God, who grants wisdom, knowledge and understanding. It is also dedicated to my mum Mrs. A.M Odeloye and my wonderful siblings (Engr. Diran, Pharm. Deji, and Mr. Kunle Odeloye) for their unconditional love, tireless efforts and support throughout my career.

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TABLE OF CONTENTS

CONTENTS	PAGE
Cover page	i
Title page	ii
Acceptance	iii
Declaration.	iv
Certification.	v
Dedication.	
Acknowledgement	
Table of content	
List of tables	
Abstract	X11
CHAPTER ONE: INTRODUCTION	
1.0 Background to the Study	1
1.1 Statement of the Problem	
1.2 Objective of the Study	4
1.3 Research Question.	5
1.4 Research Hypotheses	5
1.5 Significance of the Study	
1.6 Scope of the Study.	
1.7 Research Methodology	
1.8 Limitation of the Study	
1.9 Operationalization of Research Variables	
1.10 Schematic Model of the Study	
1.11 Definition of Terms	
1.12 Brief History of the Case Study	9
CHAPTER TWO: LITRATURE REVIEW	
2.1 Conceptual Framework	11
2.1.1Concept of Work-Life Balance	
2.1.2Concept Flexible Work Arrangement	
1) Types of Flexible Work Arrangement	
2) Advantages of Flexible Work Arrangement	
3) Disadvantages of Flexible Work Arrangement	
2.1.2 Concept of Wellness Programs	
1) Types of Wellness Programs	
2) Benefits of Wellness Programs	
2.1.3 Concept of Family Responsibility	
1) Types of Family Responsibility	
2.1.4 The Various Work-life Balance Arrangement	
2.1.5Organizational Outcome of Work-Life Balance	
2.1.6 Challenges of Work-life Balance Policies	27

2.1.7 Employee Performance	29
2.1.7.1 Measuring Employee Performance	30
1) Traditional Method of Measuring Performance	
i) Forced Choice	
ii) Confidential Report	
2) Modern Method of Measuring Performance	31
i) Management By Objective	31
ii) 360 Degree	32
2.1.8 Concept of Employee Engagement	32
2.1.8.1 Types of Employee	33
2.1.8.2 Types of Employee Engagement	34
2.1.8.3 Ten C's to Employee Engagement	34
2.1.8.4 Factors that Influence Employee Engagement	35
2.1.8.5 Benefits of Employee Engagement	36
2.1.8.6 Barriers to Employee Engagement	
2.1.9 Employee Commitment	
2.1.9.1Factors that Influence Employee Commitment	37
2.1.10Employee Task Performance	
2.1.11 Nexus between Work-life balance and Employee Performance	40
2.2 Theoretical Framework	40
2.2.1Component Theory	41
2.2.2 Spillover Theory	42
2.2.3Compensation Theory.	
2.2.4Work/ Family Border Theory	
2.3 Empirical Review.	
2.4 Gaps in Literature	50
CHAPTERTHREE:METHODOLOGY 3.1Research Methods	50
3.2 Research Design.	
3.3 Population of the Study	
3.4 Sample Size	
3.5 Sample Frame	
3.6 Sampling Technique	
3.7 Source of Data Collection.	
3.8 Research Instruments.	
3.9 Validity of Research Instruments.	
3.10 Reliability of Research Instruments	
3.11 Method of Data Analysis	58 59
3 17 EUDENI CONTOECHOO	14

CHAPTER FOUR: RESULTS	
4.1 Data Presentation	60
4.2 Socio-demographic information of the Respondents	
4.3 Descriptive Statistics	
4.4 Hypothesis Testing	
CHAPTER FIVE: DISCUSSION	
5.1 Discussion	75
CHAPTER SIX: CONCLUSION AND RECOMMEND	
6.1 Summary	77
6.2 Conclusion	81
6.3 Contribution to Knowledge	81
6.4 Recommendation	82
Reference	
Appendices	
Appendix 1: Introductory Letter	
Appendix 2: Questionnaire	

LIST OF TABLES

TABLES	PAGE
3.10.1 Cronbach Alpha Value and Meaning	58
3.10.2 Reliability Statistics	58
4.2.1 Gender of Respondents	
4.2.2 Age of Respondents	61
4.2.3 Educational Qualification of Respondents	62
4.2.4 Marital Status.	
4.2.5 Dependent	63
4.2.6 Position in Organization	63
4.2.7 Years of Service	
4.2.8 Time Spent at Work	64
4.2.9 Hours Spent at Work	64
4.3.1 Flexible Work Arrangement	
4.3.2 Employee wellness Programs	66
4.3.3 Family Responsibility	
4.3.4 Employee Engagement	
4.3.5 Employee Commitment	
4.3.6 Employee Task Performance	
4.4.1 Regression Analysis Table (Hypothesis one)	71
4.4.2 Regression Analysis Table (Hypothesis two)	
4.4.3 Correlation Table (Hypothesis Three)	

ABSTRACT

The demand for work-life balance by employees have increased in organizations. Therefore, Work life balance must be effectively managed by organization so as to have competitive advantage over their competitors due to fast pace of economic development. This study therefore identifies the determinants of work-life balance that influence employee performance in organization a study of Lagos State Ministry of Works and Infrastructure. The study sought to determine the influence of flexible work arrangement, wellness programs, family responsibility on employee engagement, employee commitment and employee task performance respectively. For the study, four theories were used and empirical literature on work-life balance is also discussed. The study adopted survey research design. The population size is 450 employees with sample size of 212 respondents which was determined using Taro Yamen Formula. The study employed the use of stratified random sampling technique and structured questionnaire was used for data collection. The data obtained was analyzed using Statistical Package for Social Science (SPSS) while Linear Regression and Pearson Correlation were adopted for analysis. The result showed that flexible-work environment and wellness programs has effect on employee engagement and employee commitment respectively while there is strong relationship between family responsibility and employee task performance. The study therefore recommends that organization should support flexible-work arrangement, wellness programs and family responsibility to its employees for increased performance. However, organizations and decision makers should endeavor to include determinants of work-life balance such as flexible-work arrangement or wellness programs in their policies so as to improve employee performance which will have positive effect on organizational productivity.

KEYWORDS: work-life balance, commitment, performance, employee, efficiency, employee engagement,