CORPORATE CULTURE AND ORGANISATIONAL PERFORMANCE OF MULTINATIONAL CORPORATIONS: A STUDY OF DUFIL PRIMA FOODS PLC, LAGOS STATE, NIGERIA

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A DISSERTATION SUBMITTED TO THE SCHOOL OF POST GRADUATE STUDIES IN PARTIAL FULFILMENT OF THE REQUIREMENTS FOR THE AWARD OF MASTERS OF BUSINESS ADMINISTRATION (MBA) DEGREE IN BUSINESS ADMINISTRATION IN THE DEPARTMENT OF BUSINESS MANAGEMENT, COLLEGE OF MANAGEMENT AND SOCIAL SCIENCES, COVENANT UNIVERSITY OTA.

SEPTEMBER 2021

ACCEPTANCE

This is to attest that this dissertation is accepted in partial fulfilment of the requirements for the award of Masters of Business Administration (MBA) Degree in Business Administration in the Department of Business Management, College of Management and Social Sciences, Covenant University, Ota, Nigeria.

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Signature and Date

DECLARATION

I, **KAITELL, TEMILOLUWA MOYOSOREOLUWA (13AB014591)**, declare that this research was carried out by me under the supervision of Dr Omotayo A. Adegbuyi, of the Department of Business Management, College of Management and Social Sciences, Covenant University, Ota, Ogun State, Nigeria. I attest that this dissertation has not been presented either wholly or partially for the award of any degree elsewhere. All sources of data and scholarly information used in this thesis are duly acknowledged.

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We certify that this dissertation titled "CORPORATE CULTURE AND ORGANISATIONAL PERFORMANCE OF MULTINATIONAL CORPORATIONS: A STUDY OF DUFIL PRIMA FOODS PLC, LAGOS STATE, NIGERIA" is an original work carried out by KAITELL, TEMILOLUWA MOYOSORE (13AB014591), in the Department of Business Management, College of Management and social sciences, Covenant University, Ota, Ogun State, Nigeria, under the supervision of Dr. Omotayo A. Adegbuyi. We have examined and found this research work acceptable as part of the requirements for the award of Masters of Business Administration (MBA) Degree in Business Administration.

CERTIFICATION

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Signature and Date

Signature and Date

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Signature and Date

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Signature and Date

DEDICATION

This research work is dedicated to God, the giver of wisdom and knowledge, who provided supernaturally all through this program.

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LIST OF ABBREVIATION

CVF- Competing Value Framework MNE/ MNC- Multinational Enterprises/ Multinational Corporations FDI- Foreign Direct Investment R&D- Research and Development TQM- Total Quality Management

HR-Human Resource

ABSTRACT

Organisations operate in a competitive atmosphere, and if they want to stay afloat in today's market, they must overcome several obstacles that degrade their performance. This research examined Corporate Culture and Organisational Performance of Multi-National Companies. The study sort to find out how certain variables of organisational culture enhances and influences the performance of multinational companies operating in the Nigerian economy. Probability sampling technique was adopted, specially the simple random and stratified sampling technique, in the administration of comprehensive questionnaire to the employees of Dufil Prima Foods. 194 copies were administered out of which 167 were collated for analysis. The study type used was the Regression analysis to test the hypotheses through Statistical Package for Social Sciences (SPSS). The findings of the research suggested that there is a significant relationship between employee involvement and innovation, corporate individualism and creativity, workplace femininity and product quality, and culture consistency and productivity. The findings showed that all four hypotheses were significant and supported. It is important to note that every organisation has a different culture that guides their operations. The study recommends Managers to understand the extraordinary value that corporate culture brings to an organisation, whether it is a multinational corporation or an indigenous corporation. Corporate culture is the identity of every organisation and as such shows a positive impact of organisational performance.

Keywords: Consistency, Corporate Culture, Creativity, Individualism, Innovation, Involvement, Organisational Performance, Productivity, Product Quality, Workplace Femininity.