

**SUPPLY CHAIN MANAGEMENT AND BUSINESS PERFORMANCE IN
POST- COVID-ERA. A STUDY OF NIGERIA NATURAL LIQUEFIED
GAS. RIVERS STATE.**

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JULY, 2022

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GAS. RIVERS STATE**

BY

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**A DISSERTATION SUBMITTED TO THE SCHOOL OF POSTGRADUATE
STUDIES IN PARTIAL FUFILMENT OF THE AWARD OF MASTER OF
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ADMINISTRATION IN THE DEPARTMENT OF BUSINESS
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JULY, 2022

ACCEPTANCE

This is to attest that this dissertation is accepted in partial fulfilment of the requirements for the award of the degree of Master of Business Administration (MBA) in Business Administration in the Department of Business Management, College of Management and Social Science, Covenant University, Ota, Nigeria.

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DECLARATION

I, **UBANATU, CHIAMAKA MARYJANE (13AI015101)** declare that this research was carried out by me under the supervision of Dr. Olabode Oyewunmi, of the Department of Business Management, College of Management and Social Sciences, Covenant University, Ota, Ogun State, Nigeria. I attest that this dissertation has not been presented either wholly or partially for the award of any degree elsewhere. All sources of data and scholarly information used in this dissertation are duly acknowledged.

UBANATU, CHIAMAKA. MARYJANE

Signature and Date

CERTIFICATION

We certify that this dissertation titled **SUPPLY CHAIN MANAGEMENT AND BUSINESS PERFORMANCE IN POST- COVID-ERA. A STUDY OF NIGERIA NATURAL LIQUEFIED GAS. RIVERS STATE**, is an original research carried out by **UBANATU, CHIAMAKA MARYJANE (13AI015101)** in the Department of Business Management, College of Management and Social Science, Covenant University, Ota, Ogun State, Nigeria under the supervision of Dr. Olabode Oyewunmi. We have examined and found this work acceptable as part of the requirements for the award of Master of Business Administration (MBA) in Business Administration.

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DEDICATION

This dissertation is dedicated to the Almighty God for his protection, provision, guidance, love, mercies and great favour granted to me throughout my academic programme.

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TABLE OF CONTENTS

ACCEPTANCE	iii
DECLARATION	iv
CERTIFICATION	v
DEDICATION	vi
ACKNOWLEDGEMENTS	vii
CHAPTER ONE	1
1.1 Background to the Study	1
1.2 Statement of the Research Problem	2
1.3 Research Questions	4
1.4 Objectives of the Study	5
1.5 Research Hypotheses	5
1.6 Significance of the Study	5
1.7 Scope of the Study	6
1.8 Operationalisation of Research Variables	7
1.9 Schematic Model	8
1.10 Operational Definition of Terms	8
CHAPTER TWO	10
LITERATURE REVIEW	10
2.1 Preamble	10
2.2 Conceptual Review	10
2.2.1 The Concept of Supply Chain	10
2.2.2 Supply Chain Networks and Lifecycle	12
2.2.3 Supply Chain and Covid 19 in Oil and Gas Sector	13
2.2.4 Supply Chain Management	14
2.2.5 Trends in Supply Chain Management	15
2.2.6 Relevance of Supply Chain Management	17
2.2.7 Supply Chain Management in Oil and Gas sector in Nigeria	17
2.2.8 Supply Chain Flexibility	18
2.2.9 Supply Chain Integration	23
2.2.10 Supply Chain Strategies	27

2.2.11 Supply Chain Resilience	30
2.2.12 Concept of Business Performance	31
2.2.13 Customer Satisfaction	32
2.2.14 Productivity	33
2.2.15 Operational Efficiency	34
2.2.16 Business Sustainability	35
2.3 Theoretical Review	37
2.3.1 Resource Based View	37
2.3.2 Contingency Theory	39
Chapter 1 2.4 Empirical Review	42
2.5 Gaps in Literature	45
CHAPTER THREE	47
METHODOLOGY	47
3.1 Preamble	47
3.2 Study Area	47
3.3 Research Methods	47
3.4 Research Philosophy	47
3.4.1 Positivism	48
3.5 Research Design	48
3.6 Population of the study	48
3.7 Sample Size Determination	49
3.8 Sample Frame	49
3.9 Sampling Procedure and Technique	49
3.10 Sources of Data	49
3.11 Research Instrument	50
3.12 Validity of Research Instrument	50
3.13 Reliability of Research Instrument	51
3.14 Method of Data Analysis and Presentation	51
3.15 Ethical consideration	52

CHAPTER FOUR	53
PRESENTATION, ANALYSIS AND INTERPRETATION OF RESULTS	53
4.2 Presentation of Data	53
4.4.2 Demographic Profile of Respondents	54
4.4.3 Descriptive Statistics of Data on Significant Variables	55
4.3 TEST OF HYPOTHESIS	65
4.3.1 TEST HYPOTHESIS ONE:	65
4.3.2 TEST OF HYPOTHESIS TWO:	72
4.3.3 TEST OF HYPOTHESIS THREE:	78
4.3.4 TEST OF HYPOTHESIS FOUR	84
4.4 Discussion of Findings	90
4.4.1 Theoretical Findings	90
4.4.2 Empirical Findings	92
CHAPTER FIVE	96
CONCLUSION AND RECOMMENDATIONS	96
5.1 Preamble	96
5.2 Summary	96
5.3 Conclusion	97
5.4 Recommendations	98
5.5 Contributions to Knowledge	98
5.6 Limitations of the Study	99
5.7 Suggestions for Further Studies	99
REFERENCES	100
APPENDIX	109

LIST OF TABLES

TABLES	TITLE OF TABLES	PAGES
Table 3.1	Reliability of the Study	51
Table 4.1	Response Frequency	53
Table 4.2	Demographic Profile of Respondents	54
Table 4.3	Frequency Distribution for Supply Chain Flexibility	56
Table 4.4	Frequency Distribution for Supply Chain Integration	57
Table 4.5	Frequency Distribution for Supply Chain Strategies	58
Table 4.6	Frequency Distribution for Supply Chain Resilience	59
Table 4.7	Frequency Distribution for Customer Satisfaction	60
Table 4.8	Frequency Distribution for Productivity.	61
Table 4.9	Frequency Distribution for Operational Efficiency	63
Table 4.10	Frequency Distribution for Business Sustainability	64
Table 4.11	Factor Loading for supply chain flexibility and business performance	67
Table 4.12	Path Coefficient for supply flexibility on business performance	71
Table 4.13	Factor Loading for supply Chain integration and business performance	73
Table 4.14	Path coefficients for Supply chain integration on business performance	77
Table 4.15	Factor loading for Supply chain strategies and Business performance	79
Table 4.16	Path coefficients for Supply chain strategies on business performance	83
Table 4.17	Factor loading for Supply chain strategies and Business performance	85
Table 4.18	Path coefficients for Supply chain resilience on business performance	87

LIST OF FIGURES

FIGURES	TITLE OF FIGURES	PAGES
Figure 1.1	Schematic Model of the study	8
Figure 2.1	Supply chain management components	14
Figure 2.2	Supply Chain Integration by Cedar Management (2020)	26
Figure 4.1	Predictive relevance (Path coefficient) of Supply chain flexibility on Business Performance	69
Figures 4.2	Supply chain flexibility on Business Performance	70
Figure 4.3	Predictive relevance (Path coefficient) of Supply chain integration on Business performance	75
Figures 4.4	Supply chain integration on business performance	76
Figure 4.5	Predictive relevance (Path coefficient) of Supply chain strategies on Business Performance	81
Figure 4.6	Path Co-efficient and P-values for Supply chain strategies on business performance	82
Figure 4.7	Predictive relevance (Path coefficient) of Supply chain resilience on Business Performance	87
Figure 4.8	Path Co-efficient and P-values for Supply chain resilience on business performance	88

ABSTRACT

Organizations in the 21st century work in a volatile environment marked by fierce competition, globalization, increased consumer expectations and needs, a focus on value creation, and the growth of performance related challenges. This study aimed to determine the stance of supply chain management and business performance in post-covid 19 lockdown era. The study sort to find out how certain variables of supply chain management enhance and influence business performance in the oil and gas industry in Nigeria. For the purpose of this study, the non-probabilistic sampling technique was used. Specifically, the purposive sampling was used to gain reliable data through the administration of a comprehensive questionnaire to the staff of Nigerian Liquefied Natural Gas Company. A total of 120 copies of the questionnaire were shared but only 115 were valid for analysis. The analysis was done using regression analysis to test the hypothesis using SMART_PLS and Statistical package for Social Sciences (SPSS) for the descriptive analysis. The finding of the study suggested a significant relationship between all supply chain management variables and that of business performance. The most important aspect of every business is to deliver valuable products or services that suit the needs of consumers. One of the best ways to achieving this, is by ensuring the existence of an effective and efficient supply chain management in an organization. As the company grows more productive and successful, it implements operational strategies that focus on reducing waste and maximizing resource use.

Keywords: Business performance, Productivity, Supply Chain Management, Supply chain resilience, Supply chain strategies.