TWITTER BAN AND ITS INFLUENCE ON MILLENNIALS' FREEDOM OF EXPRESSION AND LIVELIHOOD IN LAGOS STATE

BY

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A DISSERTATION SUBMITTED TO THE SCHOOL OF POSTGRADUATE STUDIES IN PARTIAL FULFILMENT OF THE REQUIREMENTS FOR THE AWARD OF THE MASTER OF SCIENCE DEGREE IN MASS COMMUNICATION IN THE DEPARTMENT OF MASS COMMUNICATION, COLLEGE OF MANAGEMENT AND SOCIAL SCIENCES, COVENANT UNIVERSITY, OTA, OGUN STATE, NIGERIA

ACCEPTANCE

This is to attest that this Dissertation is accepted in partial fulfilment of the requirements for the degree of Masters of Science in Mass Communication in the Department of Mass Communication, College of Management and Social Sciences, Covenant University, Ota, Nigeria.

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DECLARATION

I, MOROHUNFOLA, OMOTOMIWA OLUWAFOLABMI, (20PBE02146) declare that this research work was conducted by me under the supervision of Prof. Oladokun Omojola. Department of Mass Communication, College of Management and Social Sciences, Covenant University, Ota, Ogun State, Nigeria. I attest that the Dissertation has not been presented either wholly or partially for the award of any degree elsewhere. All sources of data and scholarly information used in this Dissertation are duly acknowledged.

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Signature and Date

v

CERTIFICATION

We certify that this dissertation titled **"TWITTER BAN AND ITS INFLUENCE ON MILLENNIALS' FREEDOM OF EXPRESSION AND LIVELIHOOD IN LAGOS STATE"** is an original research work carried out by **MOROHUNFOLA**, **OMOTOMIWA OLUWAFOLABOMI (20PBE02146)** in the Department of Mass Communication, College of Management and Social Sciences, Covenant University, Ota, Ogun State, Nigeria under the supervision of Prof. Oladokun Omojola. We have examined and found this work acceptable as part of the requirements for the award of Master of Science (M.Sc.) in Mass Communication.

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DEDICATION

This Dissertation is dedicated to God Almighty for His guidance.

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TABLE OF CONTENTS

	AGE GE NCE ATION ATION EATION ION LEDGEMENTS F CONTENTS ABLES	PAGES i ii iii iv v v v v v ii vii xi xiii
CHAPTER	ONE: INTRODUCTION	1
	ckground to the Study	1
	Livelihood	3
1.1.2	Freedom of expression	3
1.2 Sta	atement of the Problem	6
1.3 Ob	jectives of the Study	7
	search Questions	7
1.5 Sig	gnificance of the Study	7
1.6 Sc	ope of the Study	9
1.7 Op	perational Definition of Terms	9
CHAPTER	TWO: LITERATURE REVIEW	11
2.1 Pre	eamble	11
2.2 Co	nceptual Review	11
2.2.1	History of Social Media	11
2.2.2		13
2.2.3		13
2.2.4		15
2.2.5		16
2.2.6	Twitter Ban in Nigeria	16
2.2.7	Understanding the concept of Influence	18
2.2.8	Understanding the Millennials	20
2.2.9	Twitter and the Millennials	21
2.2.10	Educated millennials	22
2.2.11	Millennial Businesses Owners	22
2.2.12	Defining Livelihood	24
2.2.13	Livelihood in Nigeria	25
2.2.14	Sources of Livelihood	26
2.2.15	Defining Freedom of Expression	27
2.2.16	Twitter and Freedom of Expression	30
2.2.17	Freedom of expression in the digital age	31

2.3 Theoretical Review	32
2.3.1 Merton's Theory of Unintended Consequences	32
2.3.2 Relevance of the Theory	33
2.4 Empirical Review	33
2.5 Gaps in Literature	41
CHAPTER THREE: METHODOLOGY	43
3.1 Preamble	43
3.2 Study Design	43
3.2.1 Study Design (Survey)	43
3.2.2 Study Design (Focus Group)	44
3.3 Population of the Study	44
3.3.1 Population of the study (Survey)	44
3.3.2 Population of the Study (Focus Group)	45
3.4 Sample Size	45
3.4.1 Sample Size (Survey)	45
3.4.2 Sample Size (Focus Group)	46
3.5 Sampling Technique	47
3.5.1 Sampling Technique (Survey)	47
3.5.2 Sampling Technique (Focus Group)	49
3.6 Instrument of Data Collection	49
3.6.1 Instrument of Data Collection (Survey)	49
3.6.2 Instrument of Data Collection (Focus Group)	50
3.7 Validity and Reliability of Instrument	50
3.8 Method of Data Collection	51
3.9 Method of Data Presentation and Analysis	51
3.10 Ethical Consideration	51
CHAPTER FOUR: RESULTS AND DISCUSSION	52
4.1 Preamble	52
4.2 Data Presentation and Analysis	52
4.2.1 Demographic Data	52
4.2.2 Treatment of the Objectives	55
4.2.3 Presentation of Qualitative Data	80
4.2.4 Theme 1: The Influence of Twitter on Respondents' businesses before the ban	81
4.2.5 Theme 2: The influence of Twitter ban on Respondents' businesses	84
4.2.6 Theme 3: Business survival amidst Twitter ban in Nigeria	86
4.3 Summary of Findings	88
4.4 Discussion of Findings	89
4.5 Implications of Findings (Theoretical and Empirical Findings)	98
CHADTED FIVE. CONCLUSION AND DECOMMENDATIONS	100
CHAPTER FIVE: CONCLUSION AND RECOMMENDATIONS	100
5.1 Preamble	100
5.2 Summary	100
5.3 Conclusion	102
5.4 Recommendations	103
5.5 Contribution to Knowledge	103

- 5.6
- Limitation to the Study Suggestions for Further Study 5.7

REFERENCES **APPENDIX A APPENDIX B**

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104 104

LIST OF TABLES

TABLES	LIST OF TITLES	PAGES
3.1: Selection	of Postgraduate schools, Faculties/Colleges, and Departments	48
3.2: Reliabilit	y Statistics for millennials	50
4.1: Distribut	ion of respondents' Ages	52
4.2: Distribut	ion of respondents based on Gender	53
4.3: Distribut	ion of respondents based on their Academic programs	53
4.4: Distribut	ion of respondents based on their Employment Status	54
4.5: Distribut	ion of respondents based on their Monthly Income Range	54
4.6: Postgrad	uate schools and questionnaire distribution	55
4.7: Responde	ents' use of social media and Twitter	56
4.8: Distribut	ion showing respondent's use of Twitter in years	56
4.9: Responde	ents' frequency of Twitter usage	57
4.10: Respon	dents' most important reason for using Twitter	57
4.11: Crosstal	bulation of age groups and their most important reason for using Twitter	58
4.12: Respon	dents' awareness of Twitter ban in Nigeria	59
4.13: Distribu	tion showing respondents' knowledge of why Twitter was banned in Nige	ria 59
4.14: Respon	dents' support for Twitter ban in Nigeria	60
4.15: Respon	dents' impression of the government's action	60
4.16: Depend	ence on social media platforms as a source of livelihood	61
4.17: Crossta	bulation of age group and respondent's dependence on social media as a so	ource of
livelihood		62
4.18: Depend	ence on social media as a part source of livelihood	63
4.19: Depend	ence on Twitter as a source of livelihood	63
4.20: Crossta	bulation of age group and respondent's dependence on Twitter as a source	of
livelihood		64
4.21: Disrupt	ion of livelihood by Twitter ban in Nigeria	65
4.22: Crossta	bulation of age group and disruption of livelihood by Twitter ban	65
4.23: Disrupt	ion of part source of livelihood by Twitter ban in Nigeria	66

4.24: Respondents' use of alternative means to access Twitter during the ban to meet their nee	ed
for livelihood	67
4.25: Inability to generate income from Twitter due to the ban	67
4.26: Respondents' awareness of their right to freedom of expression	68
4.27: Crosstabulation of age groups and respondents' awareness of their right to freedom of	
expression	69
4.28: Importance of freedom of expression	69
4.29: Crosstabulation of age groups and importance of freedom of expression to respondents'	70
4.30: Respondents' use of Twitter to express themselves	70
4.31: Crosstabulation of age groups and respondents' use of Twitter to express themselves	71
4.32: Violation of respondents' right to freedom of expression	72
4.33: Respondents use of alternative means to meet their need for expression during the ban.	72
4.34: Influence of Twitter ban on respondents' right to freedom of expression negatively	73
4.35: Crosstabulation of Age groups and the influence of Twitter ban on respondents' right to)
freedom of expression negatively	74
4.36: Twitter as an effective platform for business promotion	75
4.37: Crosstabulation of age groups and respondents' position on Twitter as an effective platfe	orm
for business promotion	75
4.38: Twitter as the most effective platform for business promotion	76
4.39: Crosstabulation of Age groups and respondents' position on Twitter as the most effective	/e
platform for business promotion	76
4.40: Use of Twitter by business owners in Nigeria	77
4.41: Influence of Twitter ban on respondents' businesses	78
4.42: Crosstabulation of Age groups and the influence of Twitter ban on respondents' busines	ss78
4.43: Influence of Twitter ban on businesses in Nigeria generally	79
4.44: Crosstabulation of age groups and respondents' positions on the influence of Twitter bar	n
on businesses generally	79
4.45: Outline of signs/symbols and their interpretations	80
4.46: Symbol representation for theme 1	81
4.47: Symbol representation for theme 2	84
4.48: Symbol representation for theme 3	86

ABSTRACT

Freedom of expression is a fundamental human right, and livelihood is essential for the survival of many adults worldwide. In 2021 when Twitter was banned in Nigeria, these were the two issues commonly raised. Individuals, groups, diplomatic missions, and organizations stated that the ban could affect the freedom of expression and livelihood of Twitter users in Nigeria. Based on these reactions, the study set out to understand the influence of the ban on Twitter users in Nigeria regarding freedom of expression and livelihood. The study is premised on the theory of unintended consequences, which explains that any government's social actions have unintended consequences that could be positive, negative, or neutral. In the case of this study, the unintentional consequences were negative and influenced millennials' freedom of expression and livelihood. The scope of the study revolved around millennials in Lagos, Nigeria, because research suggests that most Twitter users are millennials. Qualitative and quantitative methods were used to retrieve responses from people within the generation. The survey provided responses from 500 educated millennials across three postgraduate schools in Lagos, Nigeria. To complement results from the survey, focus group discussions were conducted across the three postgraduate schools with millennial business owners who could share first-hand details of the influence of the ban on their businesses and livelihood. Quantitative data were analysed using SPSS (Statistical Package for the Social Sciences) while qualitative data were subject to symbolic and thematic analysis. Findings show that 66% of the respondents do not even know why Twitter was banned in the first place. Also, 99.4% of survey respondents had a negative impression of the government because of the ban. Regarding the influence of the ban on millennials' freedom of expression, 87.2% of educated millennials claimed the ban was a violation of their right to freedom of expression. Livelihood-wise, almost 45% of millennials indicated that Twitter ban in Nigeria disrupted their source of livelihood. Millennial business owners validated this by explaining how Twitter helped them generate sales and exposure before the ban. Due to the ban, millennial business owners were thrown into survival mode and had to use other social media platforms to meet their livelihood needs. Based on the findings, the study concludes that the seven-month Twitter ban in Nigeria had negative influences on Nigerian users, specifically educated millennials.

Keywords: Twitter Ban, Freedom of expression, Livelihood, Millennials