#### Volume 29, Issue 2-3



Information Technology for Development Volume 29, 2023 - Issue 2-3

Submit an article

# E-Governance as good governance? evidence from 15 West African countries

#### Patience I. Akpan-Obong

Mai P. Trinh

Charles K. Ayo

8

Aderonke Oni

Pages 256-275 | Published online: 26 Sep 2022

https://doi.org/10.1080/02681102.2022.2123770



Read this article

This research examines assumptions about the relationship between e-governance and governance in 15 West African countries through an analysis of the 2016 and 2018 World Governance Indicators (WGI) and E-government Development Index (EDGI), proxies for governance and e-governance, respectively. A Pearson correlation analysis demonstrates a significant positive correlation between WGI and EDGI. When disaggregated, however, some dimensions of governance fail to correlate with e-governance. Notably, governance indicators correlate positively with each other thus reinforcing the critical role of traditional institutions of governance in achieving good governance. The study concludes that while ICTs are effective in advancing the goals of governments, they achieve better outcomes when integrated with established institutions and structures of governance. It advances an understanding of the concepts of development and governance by providing empirical evidence of the prospects and limitations of ICTs in the administrative practices of governments, especially in geopolitical contexts of limited resources.

#### **KEYWORDS:**

- E-governance
- E-government
- Good governance
- ECOWAS countries
- ICTs

Previous articleView issue table of contentsNext article

# Acknowledgment

We thank Dr. Terry Christenson of Arizona State University's Knowledge Enterprises Department for his valuable content and editorial feedback on the initial draft of this article. We are also grateful to Dr. Mercy Ette of Leeds University, UK, for her feedback on the various iterations of the manuscript.

### Disclosure statement

No potential conflict of interest was reported by the author(s).

### **Notes**

1 The World Bank publishes the WGI annually while the EGDI is released every two years. While the 2020 EGDI was available, the 2020 WGI was not at the time of this research. The most recent comparable datasets were those of 2018.

2 For further information on the EGDI methodology, see United Nations E-government Survey (2016). E-Government in Support of Sustainable Development: Annex, pp. 133-141.

3 This research, conducted by one of the authors of this article, was presented at an international conference in 2021.

## **Additional information**

#### **Notes on contributors**

Patience I. Akpan-Obong

**Patience I. Akpan-Obong** is an associate professor in the College of Integrative Sciences and Arts at Arizona State University, USA. Her research focuses on the intersections of technology, science and society, and the implications of advances in information and communication technologies on the development processes of countries in the Global South.

Mai P. Trinh

**Mai P. Trinh** is an assistant professor in the College of Integrative Sciences and Arts at Arizona State University. USA. She is an interdisciplinary scholar who integrates research from organization science, complex systems science, education, philosophy, and sociology to offer new dynamic perspectives on leadership with an emphasis on experiential learning, adaptability, and systems thinking.

Charles K. Ayo

**Charles K. Ayo** is a professor of computer science and information systems and the Vice-Chancellor of Trinity University, Nigeria. His research interests include mobile computing, internet programming, e-business, e-government, and software engineering. He is widely published in these areas.

#### Aderonke Oni

**Aderonke Oni** is an associate professor in the Department of Computer and Information Sciences at Covenant University, Nigeria. She researches the integration of information and communication technologies in Nigeria's electoral processes, egovernment, e-participation, e-business and, information system adoption in African countries.

#### Related research

E-government and developing countries: an overview

Subhajit Basu

International Review of Law, Computers & Technology

Published online: 4 Oct 2011

<u>Improving service quality, accountability and transparency of local government: The intervening role of information technology governance</u>

Hafiez Sofvani et al.

Cogent Business & Management

Published online: 2 Mar 2020

E-government and petty corruption in public sector service delivery

Elkhan Richard Sadik-Zada et al.

Technology Analysis & Strategic Management

Published online: 28 Apr 2022

Copyright © 2024 Informa UK Limited Privacy policy Cookies Terms & conditions Accessibility

Registered in England & Wales No. 3099067 5 Howick Place | London | SW1P 1WG

