# BRAIN DRAIN AMONG HEALTH WORKERS AND RETENTION STRATEGIES IN UNIVERSITY COLLEGE HOSPITAL, IBADAN, NIGERIA

# OBOZEKHAI, ESTHER EWENME (16AH020398)

**B.Sc International Relations, Covenant University, Ota, Ogun State.** 

# BRAIN DRAIN AMONG HEALTH WORKERS AND RETENTION STRATEGIES IN UNIVERSITY COLLEGE HOSPITAL, IBADAN, NIGERIA

BY

# OBOZEKHAI, ESTHER EWENME (16AH020398)

B.Sc International Relations, Covenant University, Ota, Ogun State.

A DISSERTATION SUBMITTED TO THE SCHOOL OF POSTGRADUATE STUDIES IN PARTIAL FUFILMENT OF THE AWARD OF MASTER OF SCIENCE (M.Sc.) DEGREE IN PUBLIC ADMINISTRATION IN THE DEPARTMENT OF POLITICAL SCIENCE AND INTERNATIONAL RELATIONS, COLLEGE OF LEADERSHIP AND DEVELOPMENT STUDIES, COVENANT UNIVERSITY, OTA, OGUN STATE, NIGERIA

**JULY, 2024** 

#### **ACCEPTANCE**

This is to attest that this dissertation is accepted in partial fulfilment of the requirements for the award of the degree of Master of Science (M.Sc.) in Public Administration in the Department of Political Science and International Relations, College of Leadership and Development Studies, Covenant University, Ota, Nigeria.

Miss Adefunke F. Oyinloye (Secretary, School of Postgraduate Studies)

**Signature and Date** 

Prof. Akan B. Williams (Dean, School of Postgraduate Studies)

**Signature and Date** 

#### **DECLARATION**

I, OBOZEKHAI, ESTHER EWENME (16AH020398) declare that this research was carried out by me under the supervision of Dr. Ugochukwu D. Abasilim, of the Department of Political Science and International Relations, College of Leadership and Development Studies, Covenant University, Ota, Ogun State, Nigeria. I attest that this dissertation has not been presented either wholly or partially for the award of any degree elsewhere. All sources of data and scholarly information used in this dissertation are duly acknowledged.

**OBOZEKHAI, ESTHER EWENME** 

**Signature and Date** 

#### **CERTIFICATION**

We certify that this dissertation titled **BRAIN DRAIN AMONG HEALTH WORKERS AND RETETION STRATEGIES IN UCH, IBADAN, NIGERIA** is an original research carriedout by **OBOZEKHAI, ESTHER EWENME** (16AH020398) in the Department of Political Science and International Relations, College of Leadership and Development Studies, Covenant University, Ota, Ogun State, Nigeria under the supervision of Dr. Ugochukwu D. Abasilim. We have examined and found this work acceptable as part of the requirements for the award of Master of Science (M.Sc.) in Public Administration.

Dr. Ugochukwu D. Abasilim (Supervisor)

**Signature and Date** 

**Dr. Felix C. Chidozie** (Head of Department)

**Signature and Date** 

**Prof Jacob O. Fatile** (External Examiner)

**Signature and Date** 

Prof. Akan B. Williams (Dean, School of Postgraduate Studies)

**Signature and Date** 

### **DEDICATION**

This dissertation is dedicated to God for His Love, Mercy, Divine Favour, Divine Protection and Provision, Journey mercies and His Presence that never left my side throughout my Master's programme. Thank you, Jesus.

#### **ACKNOWLEDGEMENTS**

First and foremost, I return all the glory to the Almighty God, who has always been true his word as He was indeed the father to the fatherless throughout my master's journey. Also, His divine grace, blessings, and unwavering guidance have been the bedrock of my strength throughout this incredible journey.

With a heart overflowing with appreciation, I express my sincerest gratitude to the esteemed Chancellor and Chairman of the Board of Regents, Covenant University, Dr. David O. Oyedepo for providing an exceptional academic environment that nurtures growth, fosters excellence, and empowers individuals to reach their full potential. I wish to appreciate the Pro-Chancellor, Bishop David O. Abioye and Pastor David O. Oyedepo Jnr, the Secretary of the Board of Regents Covenant University. I also appreciate the management of Covenant University under the leadership of the Vice-Chancellor, Professor Abiodun H. Adebayo, the Deputy Vice, Prof. Olujide A. Adekeye and the Registrar, Mrs. Regina Tobi-David. My thanks also go to the Dean, School of Postgraduate Studies, Professor Akan B. Williams: Sub-Dean, School of Postgraduate Studies, Dr. Hezekiah O. Falola; and the Dean, College of Leadership and Development Studies, Dr. Jonathan A. Odukoya. I am forever grateful to the Head of Department (HOD), Political Science and International Relations, Dr. Felix C. Chidozie who was my undergraduate supervisor in Covenant University and also became a constant source of inspiration over the years and encouragement throughout this academic journey.

Words cannot adequately convey the depth of my gratitude towards my esteemed supervisor and the post graduate coordinator, Dr. Ugochukwu D. Abasilim. His exemplary leadership, relentless pursuit of excellence, kind heartedness and steadfast support have been the driving force behind this rigorous research endeavour. Despite the challenges that arose, Dr. Abasilim remained a beacon of hope, guiding me towards achieving the highest standards of excellence that I did not know I was capable of. The countless hours spent in his office were not merely moments of intellectual discourse but also cherished opportunities to be remembered with captivating stories and invaluable advice that has stuck with me. I believe my supervisor was handpicked by God to make my master's journey very impactful and smooth and I am forever grateful to God and my supervisor.

I am grateful to Professor Daniel E. Gberevbie for his support and fatherly advice during my academic journey. I am also grateful to Professor Anthony M. Oladoyin for always encouraging me and believing in my academic and research capabilities. I am also grateful to Dr. Adekunle O.

Olanrewaju for his advice and support during the start of my Masters journey. My heartfelt appreciation extends to all my esteemed lecturers, whose knowledge, guidance, and unwavering dedication have been the foundation upon which my academic prowess has been built. Prof. Moses M. Duruji, Dr. Augustine N. Eneanya, Prof. Nchuchuwe F. Francis, Dr. Fadeke E. Owolabi, Dr. Goddy U. Osimen, Dr. Ayodele M. Bello, Dr. Adeola A. Adebajo, Dr. Oluwakemi D. Udoh, Dr. Nchekwube Excellence-Oluye, Dr. Oluwatosin R. Ifaloye, Dr. Celestina E. Chukwudi, Dr. Abolaji J. Atobatele, Mr. Folorunsho I. Gideon, Mr. Deinde-Adedeji G. Oluwatimilehin, Mr Nick P. Essien, Miss Esther O. Adekunle, Miss Moyosoluwa P. Dele-Dada, Miss Olumurewa A. Newo, Miss Pokubo E. Ibiso, Mr. Paul C. Ezebuilo and the departmental Officer Mr. Johnson M. Kolawole, I am truly grateful.

I also want to extend my sincere appreciation to some people that were God-sent to me during my field work in UCH, Ibadan. Doctor David Aderinto (Senior Consultant; Department of Anesthesia), who served as the UCH collaborator and supervisor during my fieldwork in UCH, He was extremely helpful in the process of administering my questionnaires and also conducting my interviews with health workers. Thank you and God bless you sir. I also want to thank Mr. Chinedu Nnaji (Senior Statistician/Research Ethics) who assisted me through the process of getting my ethical approval from University of Ibadan which was needed to conduct my research. Thank you, sir. Also, Mr. Ogunleye Segun (Assistant Chief Nurse) He was extremely helpful and was willing to also help me in any way he could. Thank you, sir.

To my Super woman and my God's gift, no words can adequately express the love and profound gratitude I hold for my mum, Mrs. Tina Obozekhai. Her unconditional love, endless prayers, unwavering support, and tireless encouragement has been the guiding light that illuminated my path, even in the darkest of moments. Her soothing presence, her words of wisdom, and her steadfast belief in me have been the pillars upon which I have leaned unto throughout my masters' journey, enabling me to overcome every obstacle with resilience and determination. I appreciate you Mum and I promise to always make you proud by God's grace.

This acknowledgement would not be complete without an expression of my heartfelt appreciation towards my beloved siblings and bestiessss, Daniel Obozekhai (Mother Hen), Weune Obozekhai (Koko) and David Obozekhai (Loml), whose love, support, and unwavering belief in me have been a constant source of strength and inspiration. You guys are God-sent to me and I am glad that we are not only siblings but best friends so thank you for always being there for me whenever I needed to laugh, cry and just gist during this academic year. Special thanks to Weune for always being so accommodating anytime I needed to run away from school.

Special thanks to Elizabeth Kusuma, despite not being here physically, it felt like she was throughout the two years because she was always there for me during my happiest and saddest moments to advice, laugh at me and with me, pray with me and encourage me. Thank you my Kus. Finally, I would like to acknowledge my dear friends, whose companionship, understanding, and encouragement have been an oasis of solace throughout this arduous journey. Praise Archibong, Temidayo Omoyele, Omolayo David, Layifa Timbuodo, Olafimihan Oyedokun, Murewa Newo.

# TABLE OF CONTENTS

CON	TENT	SES
COVI	ER PAGE	
ACCI DECI CERT DEDI ACKI TABI LIST LIST LIST LIST	OF APPENDICES OF ABBREVIATIONS	iii iv vi vii x xiii xiv xvi xvi
CHA	PTER ONE: INTRODUCTION	
1.1	Background to the Study	1
1.2	Statement of the Problem	3
1.3	Research Questions	5
1.4	Objectives of the Study	5
1.5	Research Hypotheses	6
1.6	Significance of the Study	6
1.7	Scope of the Study	8
1.8	Operational Definition of Terms	9
CHA	PTER TWO: LITERATURE REVIEW AND THEORETICAL FRAMEWORK	
2.1	Preamble	11
2.2.1	The Concept of Brain Drain	11
2.2.2	The Concept of Retention Strategies	18
2.2.3	Multifaceted Effects of Brain Drain on Organisations, Higher Education	23
2.2.4	Retention Strategies Implemented in Mitigating Brain Drain in Organisations	27
2.2.5	Shortcomings of Retention Strategies Contributing to Brain Drain in Organisations	30
2.2.6	Influence of Institutional Policies on Retention Strategy Formulation in Organisations	33
2.2.7	Implications of Brain Drain on Retention in the Health Sector	35

2.2.8	Actionable Recommendations for Enhancing Retention Strategies	38
2.2.9	Brain Drain and Retention Strategies: Evidence from Previous Studies	45
2.3	Theoretical Framework	52
2.4	Schematic of the Study	55
2.5	Gap in Literature	57
CHAI	PTER THREE: RESEARCH METHODS	
3.1	Preamble	59
3.2	Research Design	59
3.3	Population of the Study	59
3.4	Sample Size	59
3.5	Sampling Frame	60
3.6	Sampling Technique	60
3.7	Method of Data Collection	60
3.8	Instruments of Data Collection	61
3.9	Method of Data Analysis	62
3.10	Validity and Reliability of Instruments	63
3.11	Ethical Consideration	65
3.12	Description of the Study Area	65
CHAI	PTER FOUR: DATA PRESENTATION AND ANALYSIS	
4.1	Preamble	68
4.2	Response Rate of Questionnaire Administered	68
4.3	Test of Hypotheses	76
4.3.1	Testing Hypothesis One	76
4.3.2	Testing Hypothesis Two	78
4.3.3	Testing Hypothesis Three	78
4.3.4	Testing Hypothesis Four	79
4.4	Qualitative Findings Through Interview	80
4.4.1	Existing Retention Strategies Implemented at UCH, Ibadan, to Mitigate the Brain Drain among Health Workers	80

4.4.2	Effectiveness of the Retention Strategies in Reducing the Brain Drain of Health Workers at UCH, Ibadan	83
4.4.3	Deficiencies within the Retention Strategies that Contribute to the ongoing Brain drain among Health Workers in UCH, Ibadan	83
4.4.4	Influence of Institutional Policies on the Development and Implementation of Retention Strategies to Mitigate Brain Drain among Health Workers in UCH.	93
СНА	PTER FIVE: DISCUSSION OF FINDINGS	
5.1	Preamble	100
5.2	Existing Retention Strategies Implemented at UCH, Ibadan to Mitigate The Brain Drain among Health Workers.	100
5.3	Effectiveness of the Retention Strategies in Reducing the Brain drain among 102	Health
	Workers at UCH, Ibadan.	
5.4	Deficiencies within the Retention Strategies that Contribute to the ongoing Brain Drain of Health Workers in UCH, Ibadan.	104
5.5	Influence of Institutional Policies on the Development and Implementation of Retention Strategies to Mitigate Brain Drain among Health Workers in UCH	108
5.6	Views of Brain Drain and Retention Strategies in UCH, Ibadan (Open-Ended)	109
СНАІ	PTER SIX: CONCLUSION AND RECOMMENDATIONS	
6.1	Preamble	112
6.1.1	Summary	112
6.1.2	Contributions to Knowledge	114
6.1.3	Recommendations	114
6.1.4	Conclusion	117
6.1.5	Limitations of the Study	117
6.1.6	Suggestions for Further Studies	118
BIBL	IOGRAPHY	121

### LIST OF TABLES

<b>TABLES</b>	LIST OF TABLES	<b>PAGES</b>
3.1	Summary Result of the Reliability analysis for the instrument	64
4.1	Demographic Characteristics of the Respondents in UCH, Ibadan	69
4.2	Responses on Brain Drain Among the Respondents in UCH, Ibadan	70
4.3	Responses on the Perception of the Current Retention Strategies In UCH, Ibadan	71
4.4	Responses on the Rating of the Effectiveness of the Current Retention Strategies in UCH, Ibadan	72
4.5	Responses on the Identifiable Deficiencies within the Current Retention Strategies in UCH, Ibadan	73
4.6	Responses on the Rating of the Institutional Policies Development and Implementation of Retention Strategies in UCH, Ibadan	74
4.7	Responses on the Rating of the Observable Improvement in Retention Rates and Reduction of Brain Drain in UCH, Ibadan	75
4.8	Summary of the Result of Linear Regression for the Impact of the Curre Retention Strategies on Brain Drain in UCH, Ibadan	nt 76
4.9	Summary Result of the ANOVA for the Linear Regression for the Impact of Current Retention Strategies on Brain Drain	et 76
4.10	Parameter Estimates of Linear Regression Showing the Impact of Retention Strategies on Brain Drain in UCH, Ibadan	77
4.11	Relationship Between the Effectiveness of Current Strategies and Brain Drain among Health Workers in UCH, Ibadan	78
4.12	Relationship Between the Identifiable Deficiencies and Brain Drain in UCH, Ibadan	79
4.13	Relationship Between Institutional Policies and Brain Drain in UCH, Ibadan	80

# LIST OF FIGURES

FIGURE	LIST OF FIGURES PAGE	S
2.1	Schematic of the Study	56
3.1	Organogram of University College Hospital	67
4.1	Participants Perception about Existing Retention Strategies in UCH Ibadan	82
4.2	Deficiencies of Retention Strategies that Contributed to the Brain Drain of Health Workers in UCH, Ibadan	84
4.3	Responses on Deficiencies within the Existing Retention Strategies in UCH, Ibadan	89
4.3.1	Responses on Deficiencies within the Existing Retention Strategies in UCH, Ibadan	90
4.3.2	Responses on Deficiencies within the Existing Retention Strategies in UCH, Ibadan	91
4.3.3	Responses on Deficiencies within the Existing Retention Strategies in UCH, Ibadan	92
4.4	Perception About How Institutional Policies Relate with the Implementation and Development of Retention Strategies to Mitigate Brain Drain of Health Workers in UCH, Ibadan	95
4.5	Suggestions for Modifying Institutional Policies to Reduce Brain Drain Of Health Workers in UCH, Ibadan	97

# LIST OF APPENDICES

APPENDIX	LIST OF APPENDICES	PAGES
A	Cover Letter	136
В	Questionnaire	137
C	Interview Schedule	139
D	Interview Responses	140
E	Statistical Package for Social Sciences (SPSS) Outputs	152
F	Qualitative Data Analysis on Brain Drain and Retention Strategies	159
F	Covenant University Ethical Certificate	160
G	UI/UCH Ethical Certificate	161
Н	Chief Medical Advisory Committee (CMAC) Approval	162

#### LIST OF ABBREVIATIONS

WHO World Health OrganisationUCH University College HospitalNMA Nigerian Medical Association

MDCN Medical and Dental Council of Nigeria NARD National Association of Resident Doctors

WMA World Medical Association HRM Human Resource Management

UI University of Ibadan

LUTH Lagos University Teaching Hospital

UNILAG University of Lagos
UN United Nations
UK United Kingdom

COVID-19 Corona Virus Disease of 2019

CBN Central Bank of Nigeria
USA United States of America

CMAC Chairman Medical Advisory Committee

DSCS Delta State Civil Service

LMICs Low- and Middle-Income Countries

IV Independent VariableDV Dependent VariableMV Moderating VariableKII Key Informant Interview

RCR Responsible Conduct of Research

HCWs Health Care Workers

#### **ABSTRACT**

The brain drain among health workers from developing to developed countries remains a critical issue on healthcare systems, notably at the University College Hospital, Ibadan, Nigeria. In this regard, this study gave practical and evidence-based recommendations geared at reducing the brain drain among health workers and improving the strategies for retaining them within UCH, Ibadan. The subsidiary objectives highlighted the existing retention strategies, evaluated their effectiveness, identified the deficiencies within the strategies, and how the institution's policies relate to the implementation. In this explanatory mixed-method design study, quantitative data were collected from 225 doctors and nurses using structured questionnaires, and some qualitative insights were obtained from 19 Key Informants namely, surgeons, senior consultants, assistant chief nursing officer amongst others. The findings were interpreted using SPSS software 27 for statistical analyses and ATLAS.ti 24 software for the thematic analysis. The findings indicated that UCH Ibadan retention strategies are limited and have yet to effectively mitigate the brain drain among its health workers. However, from the regression analysis it shows that the more the effective retention strategies are, the less occurrence of brain drain among health workers. The study also revealed a high positive relationship between identifiable gaps in current retention strategies and the continuous brain drain, with a correlation coefficient of 0.221, p < 0.05. On the contrary, institutional policies were not significantly associated with brain drain and maintained an extremely weak positive relationship, evidenced by the correlation coefficient of 0.092 (p > 0.05). This study was limited to UCH, Ibadan, and 2021-2023. Hence, generalisability to other healthcare institutions is limited. This research adds to understanding healthcare worker retention and brain drain dynamics at UCH, Ibadan. It provides empirical evidence for the implementation of context-specific retention strategies. Relevant stakeholders, including hospital management and institutional policymakers, must collaborate to implement targeted interventions that address identified gaps in retention strategies and institutional policies. These are efforts to stabilise healthcare workforce dynamics and ensure enhanced organisational performance. Evidence-based retention strategies can then be implemented at the UCH, Ibadan, to avert the brain drain, leading to improved job satisfaction and healthcare delivery. Among the recommendations, an overhaul of institutional policies on compensation, career development, and work-life balance is needed. This study concludes that there is a significant relationship between brain drain and retention strategies and also this study reiterates that the need for such retention strategies to be enhanced at UCH, Ibadan, is evident, as great urgency is required in the face of this brain drain among healthcare workers.

Keywords: Brain Drain, Employee Retention, Healthcare Workers, Retention Strategies, University College Hospital, Ibadan