

Engineering Management

MCE 511: Engineering Management

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Raising a New Generation of Leaders





- 1. Organisation Structures
- 2. ERP Basics, Engineering Management Overview
- **3.** Business Statistics, Forecasting, Research Methods
- 4. Work Study and Work Measurement
- 5. Procurement Cycle
- 6. Materials Planning
- 7. Inventory and Warehousing Management
- 8. Production Planning and Control





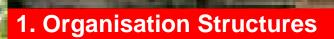


- 9. Sales Order Management
- **10. Enterprise Asset Management**
- **11.** Project Management, CPM, PERT, Prince 2
- **12.** Human Capital Management
- **13. Financial Accounting**
- **14. Management Accounting**
- **15. Business Intelligence**
- **16. Strategic Enterprise Management**





PROMOTING MENTAL PRODUCTIVITY



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Organisation Structures

Topics

- 1. What are Organisations?
- **2.** Organisation Structures





Organisations

1.1 What are Organisations?

Definitions

Intricate human strategies designed to achieve certain objectives

- Argyris, 1960
- Systems of behaviour designed to enable humans and their machines to accomplish goals – a joint function of human characteristics and the nature of the task environment – Simon, 1960

Components (in terms of work organisation)

- Purpose/Goal
- People
- Technology
- Structure
- Culture
- Environment





Organisations

1.1 What are Organisations?

Components

- Purpose/Goal mission statements, organisational policies, organisational strategies
- People knowledge, skills and competencies, different perceptions and meaning, in groups and individuals
- Technology machines, offices, information processing
- Structure corporate structure, task structure, roles
- Culture organisational values, management style, subcultures, eg R & D. There is implicit & explicit culture.
- Environment political, social, technological, market, economic pressure



Components of Organisation







Organisation Theorists

| Theorists | Period | Viewpoint |
|--|--|---|
| F. W Taylor, Henri Fayol, L.F. Urwick, Frank & Lilian Gilbreth | Between 1 st and 2 nd World wars | Scientific Management School |
| Elton Mayo, D. McGregor, F. Herzberg, Abraham Maslow | After 2 nd World War | Human Relation School or Social Psychology School |
| Victor Vroom, Tavistock Group | 1940-70 | Systems Theorists |
| Lawrence & Lorsch, Aston School, Henry Mintzberg | 1960-80 | Contingency View |



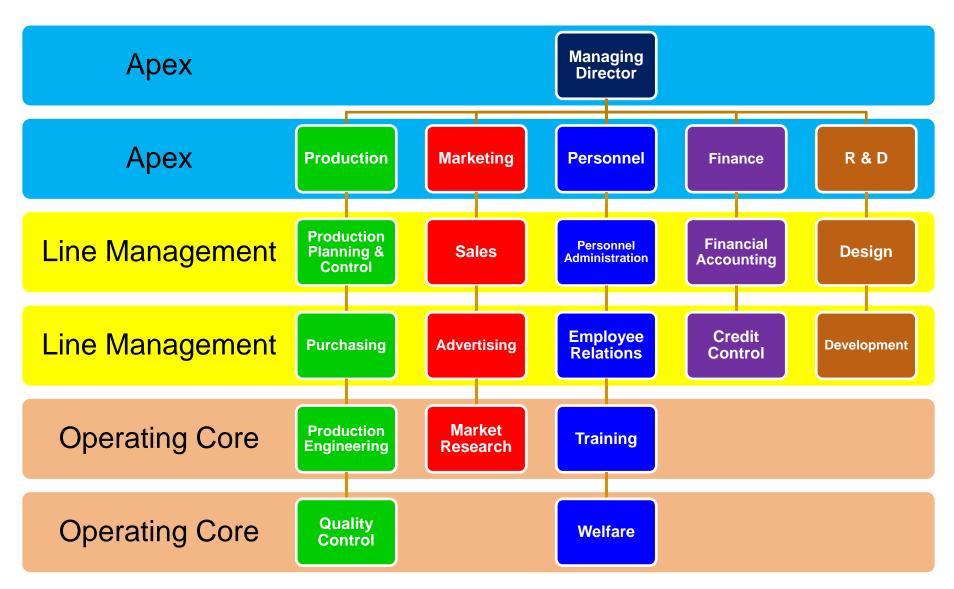
Organisation Structures - Features

| Features | Description |
|------------------------------|--|
| 1. Foundations | Basic parts (apex, middle line, operating, technostructure, support staff) Coordinating mechanism (mutual, supervision, standardisation) System of flow (flow of authority, material, information, decision process) |
| 2. Design Parameters | Job Specialisation Behaviour formulation Training & Indoctrination Unit grouping Unit size Planning and control systems Liaison devices Vertical decentralisation (devolution of power down line of authority) Horizontal decentralisation (devolution of power to specialist staff) |
| 3. Contingency Factors | Age & size Technical system (controls & complexity) Environment (stability, complexity, diversity, hostile market) Power (control by outside group, internal or socio-cultural norms) |
| 4. Structural Configurations | Simple structure Machine bureaucracy Professional bureaucracy Divisionalised form Adhocracy |





Specialisation by Function





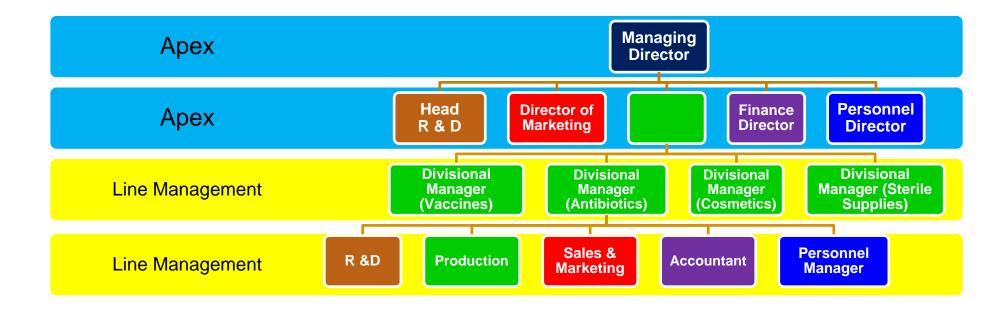


| Advantages | Disadvantages |
|--|----------------------------------|
| Grouping, deployment and control of Expertise | Encourage sectional interests |
| Career & promotion path created | Discourage lateral links |











Specialisation by Product/Service

Advantages

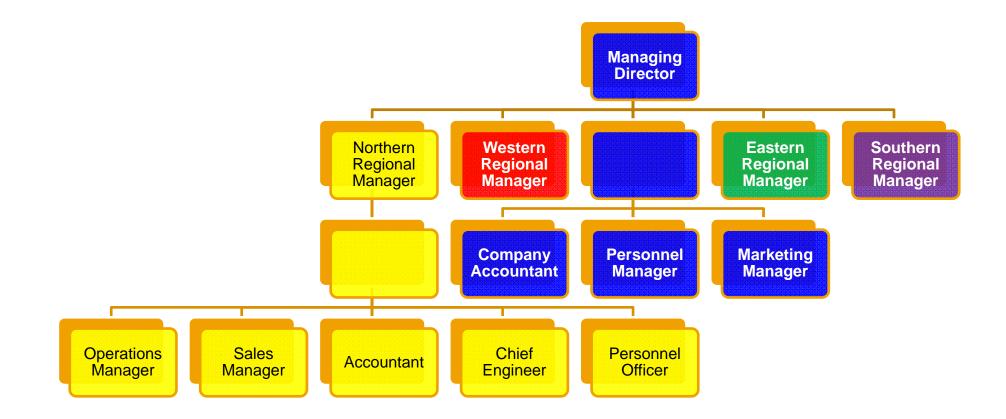
- □ Enable Product groups
- to concentrate on
- priorities
- Group own specialist resources
- Enable group culture
- development
- Encourage top
- management concentrate on corporate issues

Disadvantages

Division interest may endanger wider, corporate strategies



Geographically-Based Structure



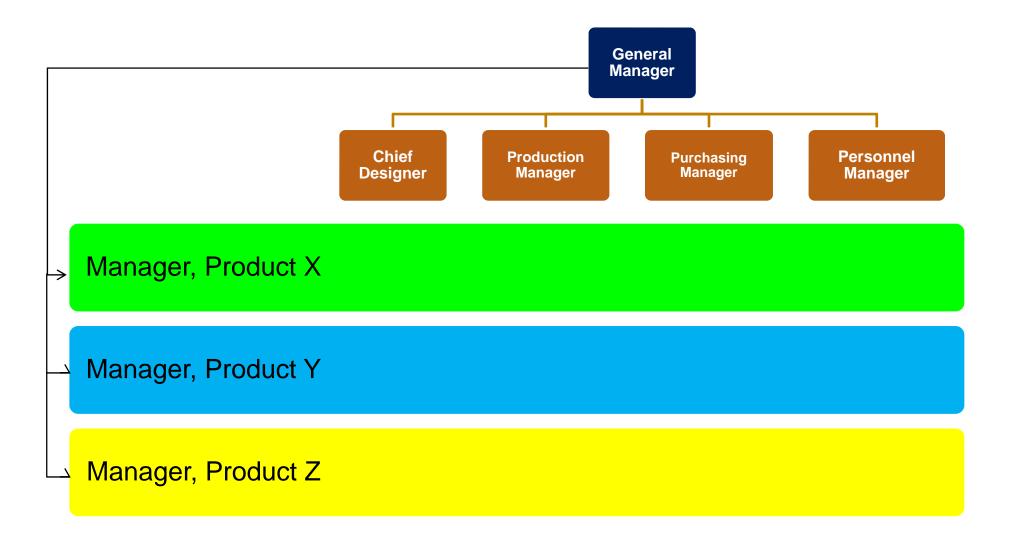


Geographically-Based Structure

| Advantages | Disadvantages |
|-------------------------|-----------------------|
| Widely-spread markets | Possible tension |
| can be catered for | between 'Head Office' |
| Local knowledge | and 'Regions' |
| utilised | |
| Better controlled | |
| service at the point of | |
| delivery | |











Advantages

Combines relative stability of hierarchical structure with flexible and informality of organic structure

Disadvantages

Potential conflict on resource allocation Dilution of functional management responsibility Possibility of disloyalty of project teams in relation to own manager and functional superiors.

Decentralisation

Advantages

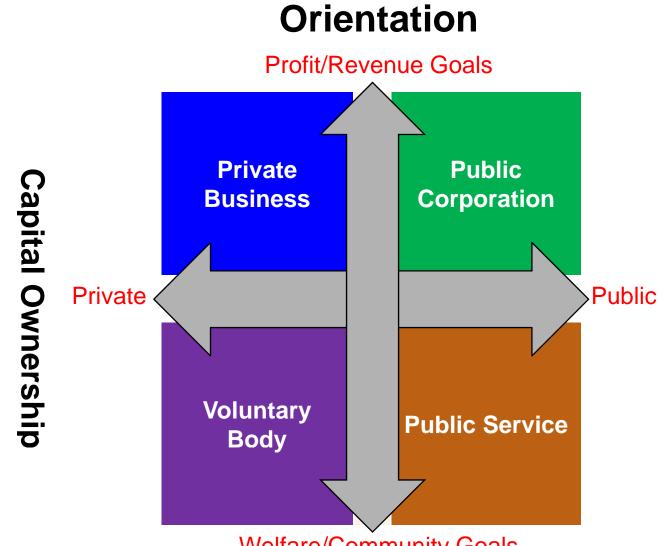
- Prevents top-management overload
- Speeds up operational decisions
- Local management decisions reflect local conditions
- Enables management to focus on important cost and profit centres
- Contribute to staff motivation and staff initiative

Disadvantages

- Requires adequate control and communication
- Requires increased coordination
- Could lead to inconsistency of treatment to customers
- May encourage parochialism in subsidiary units
- Requires more capable and well-motivated managers for increased responsibility created by decentralisation



Types of Organisation



Welfare/Community Goals





1.3 Summary & Quiz

1. Which of these Organisation Structure best-fits the University? Choose the correct answer(s)

- □ A. Functional
- □ B. Product & Service
- □ C. Geographically-Based
- D. Matrix

2. One of the Core Values of the University is 'Sprituality', which of the components of Organisations are we referring to? Choose the correct answer(s)

- □ A. People
- □ B. Values
- □ C. Culture
- D. Purpose

3. Visit the website of any two large manufacturing Companies in Nigeria and compare and contrast the two organisations, in terms of their work organisation.





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